

IDENTITY THEFT

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IDENTITY THEFT





AGENDA

Prevention & Recovery

- What to do now
- What to do if this happens
- What we do for you



IMPACT

2021 – Loss of \$52 Billion Affected 42 Million People*

^{*} Kenneth Terrell, "Identity Fraud Hit 42 Million People in 2021", AARP [website], https://www.aarp.org/money/scams-fraud/info-2022/javelin-report.html (accessed 10 September 2023).



Banks – the weakest link





Passwords – 1 password - Keeper







Passwords – Separate ones, Change





Passwords – 2-Factor Authentication



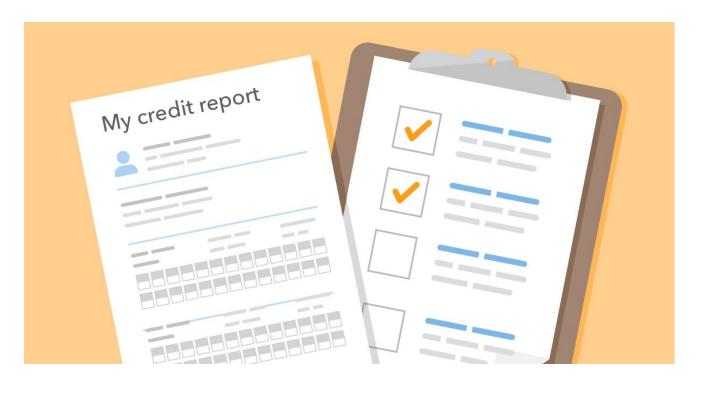


Credit Bureaus – Freeze – Lift - Scores



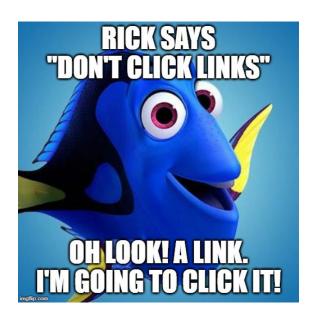


Credit Bureaus – Annual Credit Report





Never Click a Link HTTPS://Company Name





Check Bank Statements





Transaction Alerts





SSA.gov





Shred





Embrace the Digital Age Check Washing

DATE 6/31/1023	
PAY TO THE I.M. PHONEY ORDER OF ONE BILLION AND OO/XX DOLLARS	
MEMO_BROOKLYN BRIDGE FUND John Doe	
9 123456789 09 02 12346694566 0003	<u> </u>



Never Use P2P with a Stranger Link to Credit Card, Not Bank Account





Block Unwanted Calls or Texts





- 1. Call the companies where the fraud occurred
 - Call the fraud department explain identity stolen
 - Ask them to close or freeze accounts
 - Change logins, passwords and PINS



- 2. Place a fraud alert on credit reports
 - Experian.com/help
 - TransUnion.com/credit-help
 - Equifax.com/personal/credit-report-services
 - Annualcreditreport.com



- 3. Report identity theft to the FTC
 - Complete the online form or call 1-877-438-4338
 & include as many details as possible
 - They will create a recovery plan for you
 - Set up an account



- 4. You may wish to file a police report
 - Go to your local police with:
 - FTC identity theft number
 - Government issued ID with photo
 - Proof of address
 - Any other proof of theft
 - Tell them your identity was stolen and you want to file a report
 - Ask for a copy of the report you may need it





Exhale



- 5. Close new accounts opened in your name
 - Explain that someone stole your identity
 - Ask the business to close the account
 - Ask the business to send you a letter that this was fraud
 - Keep the letter to use if the account shows on your credit report later



6. Remove bogus charges

- Explain that someone stole your identity
- Ask the business to remove the charges
- Ask the business to send you a letter confirming removal of charges
- Keep the letter to use if the account shows on your credit report later



7. Correct your credit report

- Explain that someone stole your identity (write or call)
- You will need a copy of your identity theft report
- Explain which information was fraudulent
- Ask them to block that information
- Do this for <u>all 3</u> companies



RECOVERY – OTHER POSSIBLE STEPS

- 8. Other Steps
 - ☐ Check SSA.gov
 - ☐ Send debt collectors a copy of fraud report
 - ☐ Do you need a new driver's license?
 - New passport?
 - ☐ Federal Communications Commission



WHAT WE DO FOR PREVENTION

- 1. We know who you are
- 2. We know your spending habits
- 3. We will talk to you for confirmation
- 4. Trusted Contact
- 5. Raymond James Security
- 6. Raymond James Fraud & Seniors at Risk







Thank You for Attending the

Identity Theft Seminar

Part of the Evans Wealth Strategies Seminar Series

